

Wanzl Retail Service & Turnkey Solutions

Factory Service from the Industry Leader





BENEFITS OF PREVENTATIVE MAINTENANCE

The one-stop shop for top-tier products and installation services directly from the manufacturer

- > *Nationwide Coverage, Localized Expertise*
- > *Comprehensive Care for Your Business*
- > *Full-Service Partner with Turnkey Offerings Across the Board*

Your Full-Service Partner

- **Comprehensive Solutions for Every Need.** Wanzl North America expertly handles the installation of Retail Systems, Shelving and Fixtures, Access Systems, and Material Handling equipment.
- **Preventative maintenance provides the best ROI over time.** We pride ourselves on being more than just a leading manufacturer; we are your full-service partner, offering turnkey solutions throughout the life of your assets.
- **With nationwide coverage and a fleet of certified technicians,** we deliver localized expertise that keeps your business moving forward.

Professional Project Management for Smooth Roll-outs

- > **Dedicated Project Management Office** ensures seamless execution of your rollout programs.
- > **With our full PMO support,** we streamline every phase, offering a value-added service that simplifies complex projects and enhances customer satisfaction.



Retail Systems

Our retail services go beyond shopping carts. We manage fleets, provide power washing, maintain backroom equipment, and offer a suite of additional services such as pressure washing and scrap cart pickup.

Access Systems

Turnkey service doesn't end at manufacturing. From permitting to electrical installation and project management, our personalized approach meets every client's unique needs, offering you white-glove service.

Shelving & Fixtures

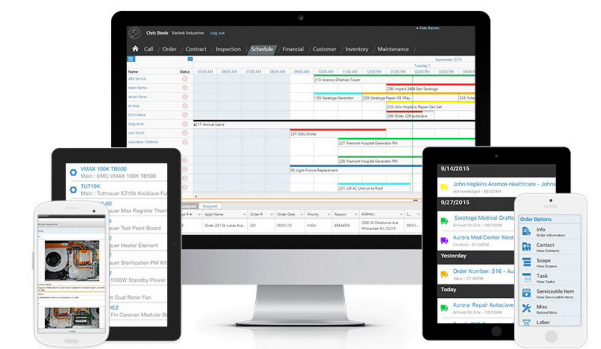
We ensure your space is optimized for efficiency and aesthetics. Our team can handle installation and assist in reconfiguring existing setups.

Material Handling

We ensure your equipment is ready for optimal operation. We focus on installing and reworking shelving in warehouse settings to enhance logistics and storage capabilities.

Professionally Trained Technicians You Can Trust

■ **Technicians undergo a comprehensive training journey, starting with a 4-week on-the-field program led by corporate training.** Technicians must successfully complete a corporate certification process prior to accepting any field assignments. The training program encompasses a range of essential skills, from customer interaction and repair execution to computer interface utilization, worksheet submission, client profile management, and survey conduction.



■ **Enhance your store's brand** with well-maintained access gates and functional shopping carts. Wanzl's comprehensive service solutions uphold the integrity of your store, leaving a lasting impression of care and quality on your customers.

RETAIL SYSTEMS

PREVENTATIVE MAINTENANCE

INSPECT SHOPPING CARTS

Inspection of wheel tread, caster bearings, ASTM compliance, cart frame, and cart handle.

WASH SHOPPING CARTS

Includes washing the cart frame, wheels, and child seat area.

REPAIR SHOPPING CARTS

Includes replacing wheels and casters, plastic bumpers, handles, leg hole closures, frame alignments, and welding.

INSPECT MATERIAL HANDLING CARTS & OTHER ROLLING EQUIPMENT

Includes inspection of wheel tread, caster bearings, and product safety.

WASH MATERIAL HANDLING CARTS & OTHER ROLLING EQUIPMENT

Includes washing the wheels and the body of the equipment.

REPAIR MATERIAL HANDLING CARTS & OTHER ROLLING EQUIPMENT

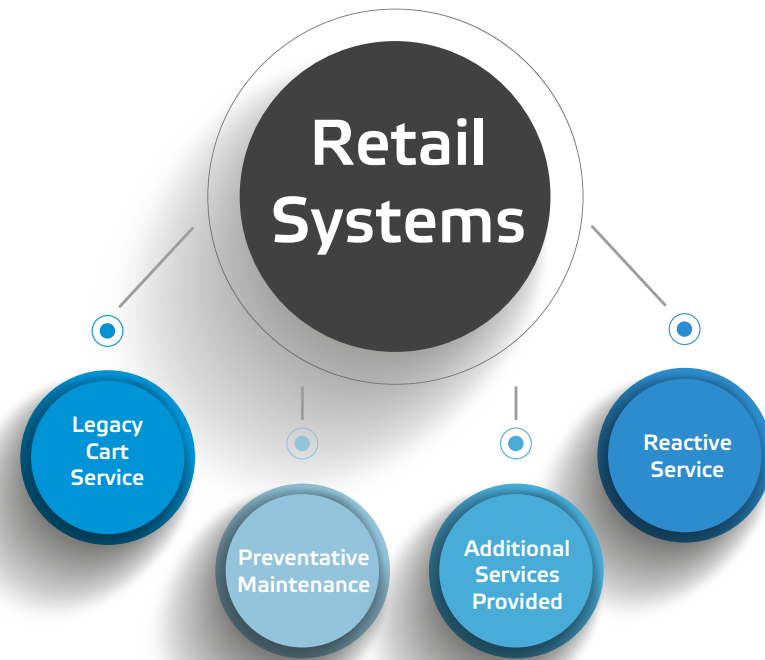
Includes replacing wheels & casters, frame alignments, and welding.

ROLLING LADDER INSPECTION & REPAIR

Includes safety inspection of rolling ladders, safety signage replacement, safety chain replacement, locking step replacement, ladder pads, frame alignments, and welding.

GATEKEEPER CERTIFIED TECHNICIANS

Includes inspection of the Gatekeeper System, replacement of wheels, and warranty processing.



Our retail services extend far beyond shopping carts. We manage fleets, provide power washing, maintain backroom equipment, and offer a variety of additional services, including pressure washing and scrap cart pickup. *Let us handle the behind-the-scenes work so you can focus on your customers.*

Additional Services Provided

- > **goeView Facility & Equipment Assessment** Includes a tailor-designed survey based on customer needs to capture facility and on-site equipment, customers data, and provide flat & 360-photos.
- > **Pressure Washing** Includes sidewalk, signage, compactor/dumpster pads, and cart corrals.
- > **Scrap Cart Pickup** Includes the pickup of metal and/or plastic carts and disposing at local recyclers or scrap yard.
- > **Gatekeeper Retreading Program** Includes collection of functioning Gatekeeper, replacement of treads, and resale at discounted prices.
- > **Pickup for Remanufacturing Program, if applicable.**

Reactive Service

- Inspection and repair of shopping carts and rolling equipment.
- Inspection, installation, & part replacement and welding as needed.

ACCESS SOLUTIONS

Installed Right, Every Time by Professionals

From the drawing board to operational deployment, trust Wanzl for seamless integration of customer flow devices, including gates and customer counters. Our comprehensive approach combines high-quality Wanzl equipment with expert installation to ensure complete customer satisfaction. Enjoy peace of mind with our installation services, featuring extended warranties, indemnification, technical support, and optional preventive maintenance visits.



FULL TURNKEY INSTALLATION

Pre-Install Service

Initial Drawing of proposed system (based on client provide files) - Site Survey - Architect Stamped Drawing - PMO Service - Permit Obtainment (covers up to \$500.00 in permit costs)

Installation of System

Full install of system (electrical and mechanical)

Supported by a Full Project Management Organization (PMO)

Pricing Contingent on Location, Volume, and Configuration

NON-FULL TURNKEY INSTALLATION

- Consultative Install
- Install of System Only
- Customize to meet client needs

Reactive/On-Call Service

- > Provide manufacturer-certified technician to provide continued service to install systems.

Comprehensive Preventative Maintenance for Optimal Performance

■ At Wanzl, our comprehensive preventative maintenance service for access systems ensures optimal performance and longevity. Our expert technicians conduct thorough inspections, perform self-diagnostic checks, adjust swing arm functions, test obstacle detection, and verify fire code compliance. This meticulous approach guarantees your access systems remain in top condition.





SHELVING & FIXTURES

Expanding Your Store's Potential

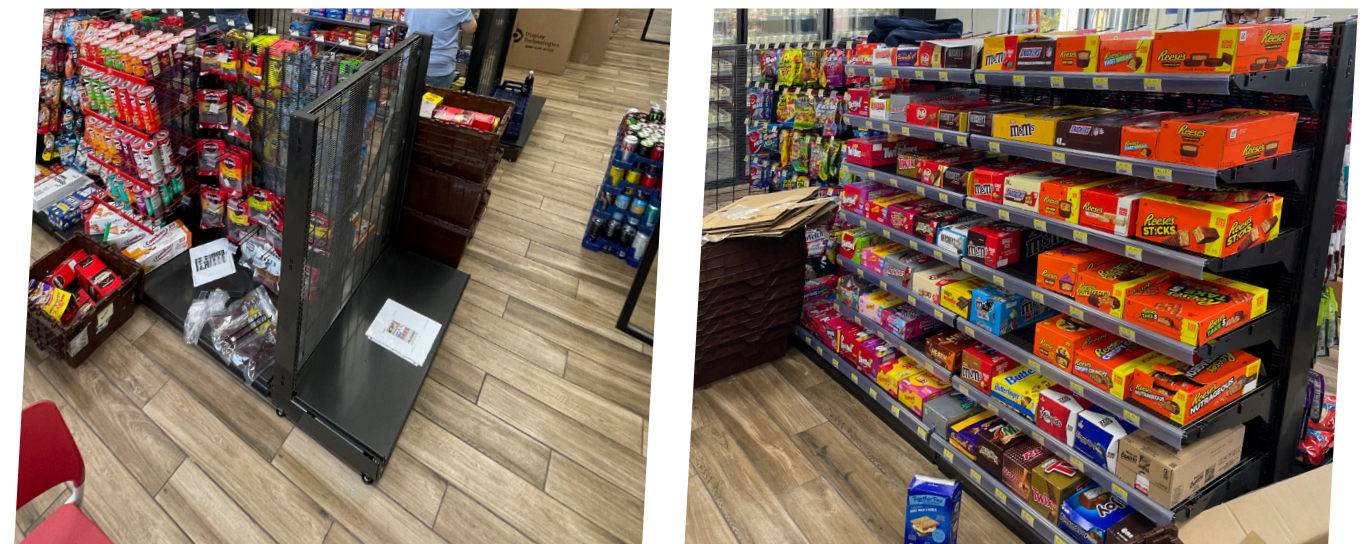
■ Wanzl's shelving and fixtures are designed to transform your retail space. Our installation services extend to various settings, ensuring that whether it's a retail outlet or a warehouse, each shelving and fixture is optimized for the best utility and aesthetics. We work closely

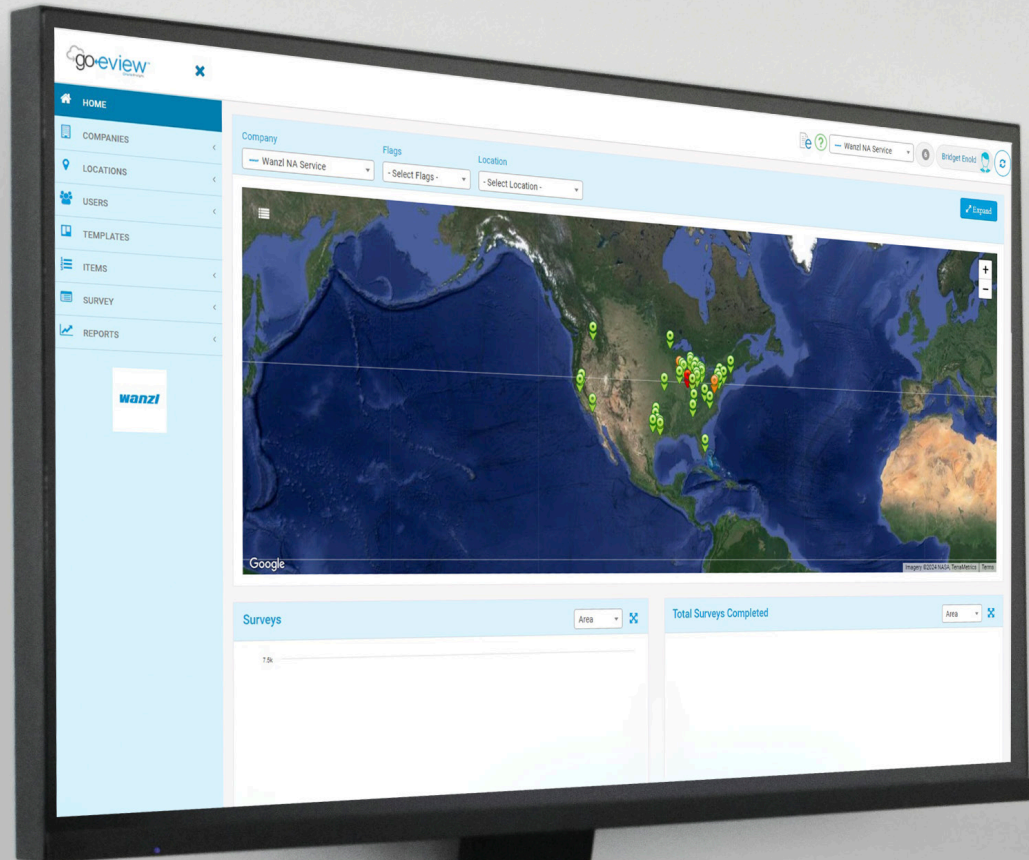
with retailers to tailor solutions that enhance the shopping experience while optimizing product display. With Wanzl's innovative approach, your shelving and fixtures are not just about storage - *it's about expanding the potential of your retail environment.*

BEFORE



AFTER





■ Wanzl goeView is the cutting-edge survey application designed to revolutionize how businesses monitor and manage their assets, especially tailored for multi-site retailers, and the service providers who support them.

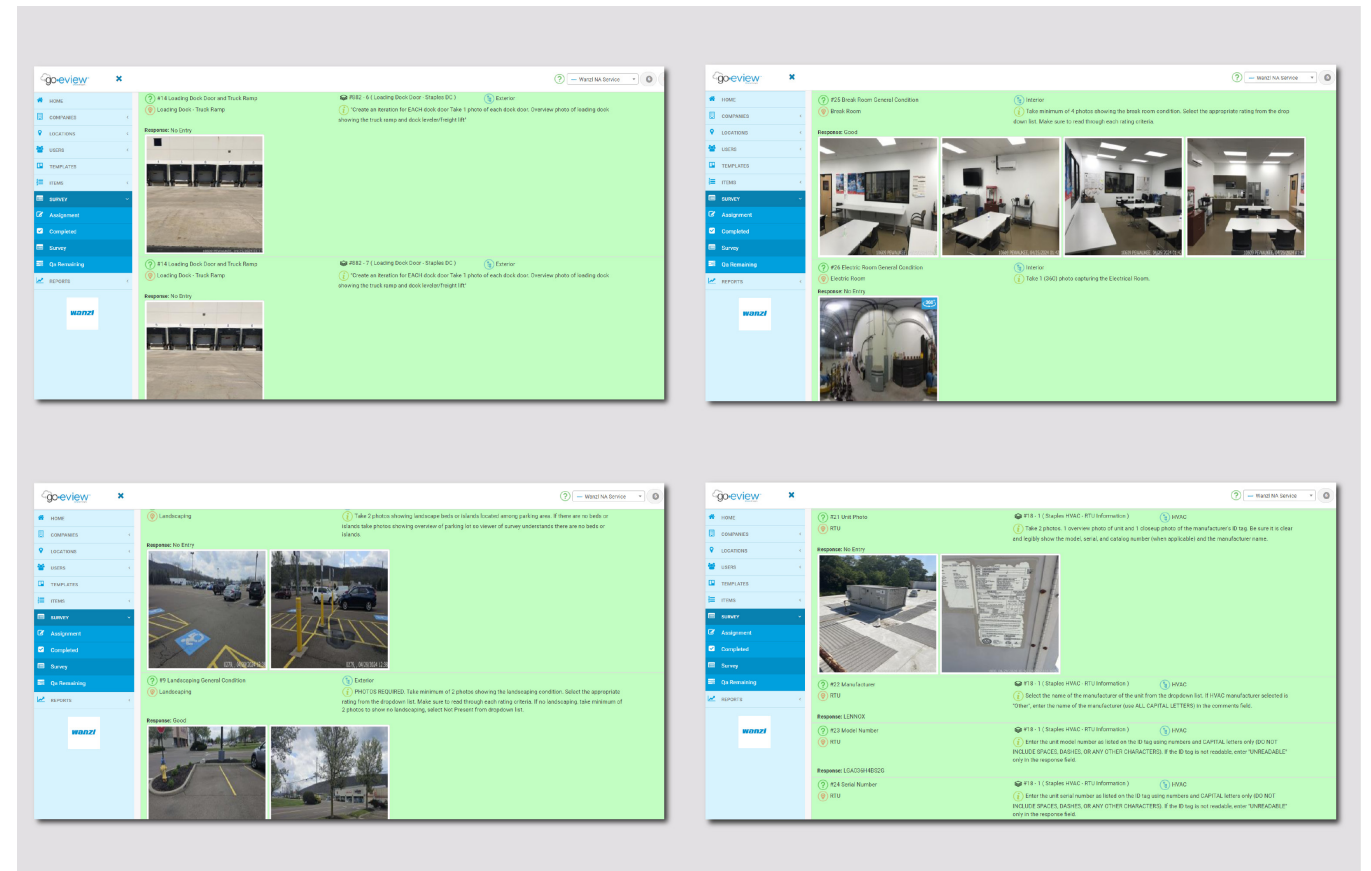
ASSET AUDITING

Tailored to meet the unique needs of each client, goeView offers visibility into company facilities with its comprehensive features to ensure customers have complete visibility at their fingertips.

- > Customizable Surveys for Enhanced Business Efficiency
- > Comprehensive Facility Insights with Dynamic Map-Based Reporting
- > Interactive Photo Features: Geotagging, Annotation, and Editing Within the App
- > Seamless Data Auto-Sync and Pinpoint Mapping for Reliable Asset Tracking
- > Wanzl's Innovative Approach to Asset Monitoring and Management

■ Wanzl goeView is an all-in-one management tool that records HVAC, lighting, and equipment data, facilitating quick issue resolution for retailers. It helps track maintenance, assess building conditions, and handle service calls easily. Tailored for business needs, it allows for customized data management and reporting.

■ Wanzl goeView also incorporates dynamic map-based reporting, that enables photo geotagging with map overlays, in-app photo editing, and auto-syncing for data accuracy. It supports pinpoint mapping from mobile and web, includes PDF floor plans, and allows 360-degree photo integration. The cloud-based platform requires no software installation and enables rapid survey deployment across multiple locations.





■ The purpose of the remanufacturing process is to provide a cost effective alternative to new shopping carts. Our goal is to comply with customer sustainability requirements by reusing steel shopping cart components and reclaiming and recycling materials that are removed from a remanufactured shopping cart.

CART REMANUFACTURING

The sustainable solution that keeps your shopping carts in prime condition. Retailers prolong the lifespan of carts, creating a positive shopping environment that fosters loyalty and drives sales.

- > Maximize cart fleet ROI
- > Prolongs shopping carts' lifespan
- > Restores carts to "like new" condition

Why Remanufacturing

■ Every time a shopping cart is thrown away unnecessarily, it costs money and increases the impact on the environment.

■ We can revamp tired looking carts to be "as new". This allows you to enjoy the benefits of owning quality products at a lower cost while taking a further step to protect the environment.

■ This is a sustainable solution that keeps your shopping carts in prime condition. By participating, retailers prolong the lifespan of carts, creating a positive shopping environment that fosters loyalty and drives sales.

■ We use only Wanzl original spare parts. We offer only the best and ensure a quick turnaround time to ensure your shopping carts operate smoothly, retain their value, and fully functional.

■ By reusing steel components and employing environmentally friendly e-coat systems, we adhere to sustainability principles while delivering almost the same quality finish as the original carts.



Sustainability

Wanzl is doing our part to help lower greenhouse gas emissions with the re-use of the welded steel cart frame. Join us in maintaining our environment.

Warranty

Remanufactured carts are supported by the same one year warranty as new carts.

How it works





Wanzl worldwide

- Head Office
- North America HQ
- Subsidiaries
- Partners

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